



MEMBER BENEFITS OF SOUP RESTAURANT® VALUE CARD#

Upon purchase of the Value Card, Value Card Members will receive the following benefits:

1. **One (1) set of Samsui Sauces (comprising of Ginger, Sambal and XO sauce), subject to availability#.**
2. **8% off the entire bill (before service charge and GST), including desserts, beverages, nuts, towels and set menus (unless stated otherwise) at any of the Soup Restaurant® participating outlets.**

Value Card members must present the Value Card before making payment at the cashier.

The 8% discount cannot be used in combination with other Value Card privileges (including birthday month complimentary Samsui Ginger Chicken® redemption and \$60 dining vouchers), and does not apply to the following: Chinese New Year and Mother's Day takeaway sets, promotional and/or discounted items and other items as the Company may determine from time to time.

3. **\$60 dining vouchers, which can be redeemed at any participating Soup Restaurant® outlet during the validity period of three (3) months.**

The dining vouchers cannot be used in combination with other Value Card privileges and in conjunction with other discounts, promotions or offers in a single transaction/ receipt.

4. **One (1) complimentary small Samsui Ginger Chicken® dish, valid for dine-in only, during their birthday month.**

Value Card Members must present the Value Card and any photo identity card for verification purposes upon redemption.

The birthday month redemption cannot be used in combination with other Value Card privileges and in conjunction with other discounts, promotions or offers in a single transaction/ receipt.

Please note that the Value Card is non-transferable.

The Company has ceased issuance of the Soup Restaurant® Value Card with effect from 30 April 2016.





MEMBER BENEFITS OF

SOUP RESTAURANT® 25TH ANNIVERSARY EDITION VALUE CARD *

In celebration of our 25th Anniversary, the Company's Anniversary Edition Value Card comes with the following benefits:

1. **8% discount off the entire bill (before service charge and GST), including desserts, beverages, nuts, towels and set menus (unless stated otherwise) at any of the Soup Restaurant® participating outlets.**
2. **15% discount off the entire bill during the Member's birthday month.**
3. **For new Members - 4 x \$20 Soup Restaurant® e-Vouchers
For renewal Members - 2 x \$20 Soup Restaurant® e-Vouchers
e-Vouchers can be redeemed at any participating Soup Restaurant® outlet during the validity period.**
4. **One complimentary Samsui Ginger Chicken® (regular) Product Voucher**
5. **Two complimentary Soups (single-serve) Product Voucher. Choice of Double-Boiled Herbal Soup OR Traditional Boiled Soup of the Day.**

Membership Renewal

1. At \$48.00 per year, existing Value Card Members can renew their membership and enjoy the Anniversary Edition Value Card benefits. Renewal can be done within one (1) month before the card expiry date and within two (2) months after the card expiry date.
2. If renewal is within one (1) month before the card expiry date, the membership period will be extended for one (1) year from the current expiry date.
3. If renewal is within two (2) months after the card expiry date, the membership period will be one (1) year from the date of renewal.

Conditions of Use

1. Members have to present the Anniversary Edition Value Card for member discounts and redemption of e-Vouchers prior to making payment at the cashier.
2. The Anniversary Edition Value Card is valid for one (1) year from the date of issue.
3. Discounts, e-Vouchers and/or Product Vouchers cannot be combined or used in conjunction with other promotions, discounts or vouchers in a single transaction. No splitting of bills are allowed.
4. The 8% discount is valid for dine-in and takeaway everyday, including on public holidays and weekends for both a la carte and set menus, except for Chinese New Year and Mother's Day takeaway sets, promotional and/or discounted items and other items as the Company may determine from time to time.
5. The 15% discount is applicable during the Member's birthday month for unlimited use, except for Chinese New Year and Mother's Day takeaway sets, promotional and/or discounted items and other items as the Company may determine from time to time.

6. All prices after the applicable discounts are subject to service charge and GST.
7. Terms & Conditions of usage of e-Vouchers:
 - (i) The e-Vouchers are pre-loaded in your Anniversary Edition Value Card. No physical vouchers will be given.
 - (ii) Valid for dine-in use only at any participating Soup Restaurant® outlet in Singapore.
 - (iii) Valid for six (6) months from the issue date. Expired e-Vouchers cannot be used and requests for extensions will not be entertained.
 - (iv) Redeemable in \$20 denominations and can be combined (up to a total value of \$80.00) in a single transaction. No minimum spend is required.
 - (v) Not exchangeable for cash or other denominations. No cash refund will be given on the balance amount if the total spend is less than the voucher value.
 - (vi) Cannot be used in conjunction with other member privileges, discounts or promotions.
 - (vii) The management reserves the right to change the terms and conditions of usage from time to time without prior notice.
8. Terms & Conditions of usage of Product Vouchers:
 - (i) The original Voucher must be presented at the point of ordering.
 - (ii) Valid for dine-in use only at any participating Soup Restaurant® outlet in Singapore.
 - (viii) Valid for six (6) months from the issue date. Expired Vouchers cannot be used and requests for extensions will not be entertained.
 - (iii) Choice of Products as stated in the Voucher.
 - (iv) Not exchangeable for cash or other goods or services.
 - (v) Cannot be used in conjunction with other discounts, promotions vouchers or membership privileges.
 - (vi) Limited to one (1) Voucher per table. No splitting of bills is allowed.
 - (vii) The management reserves the right to change the terms and conditions of usage from time to time without prior notice.

**The Company commenced issuance of the Soup Restaurant® 25th Anniversary Edition Value Card with effect from 1 July 2016.*





**TERMS AND CONDITIONS APPLICABLE TO
SOUP RESTAURANT® VALUE CARD AND
SOUP RESTAURANT® 25TH ANNIVERSARY EDITION VALUE CARD**

Definitions and Interpretations

1. The Soup Restaurant® Value Card[#] and the Soup Restaurant® 25th Anniversary Edition Value Card* are discount cards issued by the Company to reward its loyal customers and can be used for dine-in at participating Soup Restaurant® outlets in Singapore. Both Value Cards are subject to the terms and conditions herein.
2. “Company” refers to Soup Restaurant Singapore Pte Ltd.
3. “Value Card Member” refers to the person whose name is imprinted on the Value Card.
4. Words importing the singular shall include the plural and vice versa and words importing one gender shall include the other gender.

Value Cards

5. Value Card applications must be completed in full. Only persons eighteen (18) years and above may apply for the Value Cards.
6. The Value Cards shall be valid for a period of one (1) year from the date of issue.
7. The Value Cards remain the property of the Company at all times.
8. Failure to adhere to the terms and conditions herein shall result in a withdrawal of the benefits and/or cancellation of the Value Cards without further notice or the need to assign a reason therefor.
9. Value Card Members shall take due and proper care of the Value Cards and the Company shall not be liable for any lost, stolen, damaged or defaced Value Cards.
10. Telephone notification of any loss or theft of a Value Card may be done by calling +65 6222 4668 from Mondays to Fridays (excluding Public Holidays), 8.30am to 6.00pm.
11. Upon notification, the Company may issue a replacement card (although there is no obligation on the Company to do so), upon payment of S\$15 as an administrative fee.

Dining Vouchers

12. Defaced or damaged dining vouchers are invalid and cannot be used. The Company will not entertain any claims for defaced, damaged or lost dining vouchers.

Value Card Members’ Information

13. Value Card Members shall ensure that the Company is kept informed and updated of any change in his contact information such as his address, contact numbers and email address.
14. A notice shall be deemed to have been duly given by the Company to a Value Card Member if it is sent to the latest address on record: (a) on the day of delivery, if sent by hand; or (b) on the next working day after posting, if sent by post.
15. The Company collects, uses and processes the personal information furnished by the Value Card Members for the purpose of the Value Cards and their related benefits. More information on the Company’s “Privacy Policy” may be found at www.souprestaurant.com.sg.
16. In addition, the Company may, at any time, send to Value Card Members any form of promotional materials via the mode(s) selected by the Value Card Member on the Value Card application form.

Cancellation, Termination or Suspension

17. The Company may, at any time, cancel, suspend and/or terminate the Value Cards without the need to assign any reason or give any prior notice and no compensation shall be payable to Value Card Members in respect thereof.

Exclusion

18. No warranty or indemnity of any kind is given by the Company in respect of the Value Cards and all conditions, warranties or other statements whatsoever, whether express or implied, from a course of dealing or usage of trade or otherwise, are hereby excluded.
19. The Company shall not be liable for any loss, damage, liabilities or injury suffered by Value Card Members, their family or third parties as a result of (a) their usage of the Value Cards; (b) any failure or omission to notify the Value Card Member of any changes to the Value Cards and/or their benefits; or (c) any event or occurrence beyond the control of the Company.

Assignment

20. The Company may at any time assign all or part of its rights and/or obligations relating to the Value Cards.

Amendment of Terms and Conditions

21. The Company may, without prior notice to the Value Card Members, amend, vary, add to, modify or replace any aspect of the Value Cards, including the terms and conditions herein and/or the published details relating to the benefits.
22. The Company shall inform the Value Card Members of any amendment via electronic mail sent to the Value Card Members’ email address on record or posting on the Company’s website.

No Waiver

23. No delay or omission by the Company in exercising any of its rights hereunder shall impair such right or be construed as a waiver thereof nor shall any single or partial exercise of any such right preclude any further exercise of it or any other right.

Severability

24. The invalidity or unenforceability for any reason of any part of the terms and conditions herein shall not affect the validity or enforceability of the remaining parts and each part is distinct and at all times severable from the rest of the terms and conditions.

Governing Law

25. The terms and conditions relating to the Value Cards shall be governed by and construed in accordance with the laws of Singapore.

Note:

[#] *The Company has ceased issuance of the Soup Restaurant® Value Card with effect from 30 April 2016.*

**The Company commenced issuance of the Soup Restaurant® 25th Anniversary Edition Value Card with effect from 1 July 2016.*

